First National Bank

Correcting Connection Issues – Google Chrome

If you would like to attempt to resolve this issue on your own you may try to delete your Online Banking "cookies". You may want to print out a copy of these instructions and then perform the following steps:

1. To bring up the main menu within Google Chrome, click on the button that has three horizontal lines, in the top, right-hand corner of the browser.

2. Click on "Settings"

3. Scroll down to the bottom of the resulting screen and click on "Show Advanced Settings"

4. Under the "Privacy" heading choose "Content settings"

5. Under "Cookies" click on the "All cookies and site data…" button

6. In the search box in the top, right-hand corner, type in "FNB" and press the "Enter" key

7. Then press the "Remove all shown" button (to the left of the search box)

8. Click "Done" in the bottom, right-hand corner.

9. Close Google Chrome completely, and then open it back up.

10. Attempt to log into Online Banking again.